SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY

SAULT STE. MARIE, ONTARIO



COURSE OUTLINE

COURSE TITLE:	Community and Stakeholder Relations			
CODE NO. :	PEM206	SEMESTER:	2	
PROGRAM:	Public Relations and Event Management			
AUTHOR:	James R. Cronin, APR			
DATE:	May 2014	PREVIOUS OUTLINE DATED:	May 2013	
APPROVED:		"Colin Kirkwood"	June/14	
		DEAN	DATE	
TOTAL CREDITS:	4			
PREREQUISITE(S):				
HOURS/WEEK:	4			
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I. COURSE DESCRIPTION:

This course will provide students with an understanding of the importance of community and stakeholder relations in building, supporting and improving an organization's image. Students will learn to identify key stakeholder groups that need to be addressed in public relations and event plans. The course will examine specific strategies to build strong longterm relationships with community and stakeholder groups and will include in-class lectures by professionals in the field of community relations. Students will learn how to incorporate sponsored events into the stakeholder strategies to provided added value to public relations plans

II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

Upon successful completion of this course, the student will demonstrate the ability to:

1. Incorporate community and stakeholder relations into a PR and event strategy

Potential Elements of the Performance:

- Identify key community and stakeholder groups that relate to a specific PR and event plan
- Describe the win-win benefits of an effective stakeholder strategy
- Discuss the role of each stakeholder group in the overall PR strategy.
- 2. Develop a community-based corporate image program <u>Potential Elements of the Performance</u>:
 - Identify the public relations role of a corporation in its home community
 - Describe the involvement of corporations in municipal affairs and community committees
 - Discuss the integration of corporate-sponsored events as a tool in corporate image building.
- 3. Understand the role of stakeholders in issue management and corporate image

Potential Elements of the Performance:

- Describe the key objectives in utilizing stakeholders in identifying and mitigating corporate issues
- Define the strategic elements of third party endorsement as a corporate image tool
- Discuss the role and impact of stakeholders on corporate image and issues management.

Community and Stakeholder Relations

III. TOPICS:

- 1. Community Relations Planning
- 2. Corporate Image program
- 3. Stakeholder Strategies
- 4. Third Party Endorsement tools

IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Public Relations-Strategies and Tactics 10th Edition Wilcox/Cameron ISBN 13: 978-0-205-77088-5

V. EVALUATION PROCESS/GRADING SYSTEM:

- Mid-term and final exams 50%
- Community Relations assignment 20 %
- Stakeholder Strategy 20 %
- Attendance/class participation 10 %

The following semester grades will be assigned to students:

Grade	Definition	Grade Point Equivalent
A+ A	90 – 100% 80 – 89%	4.00
В	70 - 79%	3.00
С	60 - 69%	2.00
D	50 – 59%	1.00
F (Fail)	49% and below	0.00

CR (Credit)	Credit for diploma requirements has been awarded.
S	Satisfactory achievement in field /clinical
U	placement or non-graded subject area. Unsatisfactory achievement in
	field/clinical placement or non-graded subject area.
Х	A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the
	requirements for a course.
NR	Grade not reported to Registrar's office.
W	Student has withdrawn from the course

without academic penalty.

VI. SPECIAL NOTES:

Attendance:

Sault College is committed to student success. There is a direct correlation between academic performance and class attendance; therefore, for the benefit of all its constituents, all students are encouraged to attend all of their scheduled learning and evaluation sessions. This implies arriving on time and remaining for the duration of the scheduled session

COURSE OUTLINE ADDENDUM

1. <u>Course Outline Amendments</u>:

The professor reserves the right to change the information contained in this course outline depending on the needs of the learner and the availability of resources.

2. <u>Retention of Course Outlines</u>:

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other postsecondary institutions.

3. Prior Learning Assessment:

Students who wish to apply for advance credit transfer (advanced standing) should obtain an Application for Advance Credit from the program coordinator (or the course coordinator regarding a general education transfer request) or academic assistant. Students will be required to provide an unofficial transcript and course outline related to the course in question. Please refer to the Student Academic Calendar of Events for the deadline date by which application must be made for advance standing.

Credit for prior learning will also be given upon successful completion of a challenge exam or portfolio.

Substitute course information is available in the Registrar's office.

4. Accessibility Services:

If you are a student with a disability (e.g. physical limitations, visual impairments, hearing impairments, or learning disabilities), you are encouraged to discuss required accommodations with your professor and/or the Accessibility Services office. Visit Room E1101 or call Extension 2703 so that support services can be arranged for you.

5. <u>Communication:</u>

The College considers **Desire2Learn (D2L)** as the primary channel of communication for each course. Regularly checking this software platform is critical as it will keep you directly connected with faculty and current course information. Success in this course may be directly related to your willingness to take advantage of this Learning Management System (LMS) communication tool.

6. <u>Academic Dishonesty</u>:

Students should refer to the definition of "academic dishonesty" in *Student Code of Conduct.* Students who engage in academic dishonesty will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course/program, as may be decided by the professor/dean. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

7. Tuition Default:

Students who have defaulted on the payment of tuition (tuition has not been paid in full, payments were not deferred or payment plan not honoured) as of the first week of November (fall semester courses), first week of March (winter semester courses) or first week of June (summer semester courses) will be removed from placement and clinical activities due to liability issues. This may result in loss of mandatory hours or incomplete course work. Sault College will not be responsible for incomplete hours or outcomes that are not achieved or any other academic requirement not met as of the result of tuition default. Students are encouraged to communicate with Financial Services with regard to the status of their tuition prior to this deadline to ensure that their financial status does not interfere with academic progress.

8. Student Portal:

The Sault College portal allows you to view all your student information in one place. **mysaultcollege** gives you personalized access to online resources seven days a week from your home or school computer. Single log-in access allows you to see your personal and financial information, timetable, grades, records of achievement, unofficial transcript, and outstanding obligations, in addition to announcements, news, academic calendar of events, class cancellations, your learning management system (LMS), and much more. Go to <u>https://my.saultcollege.ca</u>.

9. <u>Recording Devices in the Classroom:</u>

Students who wish to use electronic devices in the classroom will seek permission of the faculty member before proceeding to record instruction. With the exception of issues related to accommodations of disability, the decision to approve or refuse the request is the responsibility of the faculty member. Recorded classroom instruction will be used only for personal use and will not be used for any other purpose. Recorded classroom instruction will be destroyed at the end of the course. To ensure this, the student is required to return all copies of recorded material to the faculty member by the last day of class in the semester. Where the use of an electronic device has been approved, the student agrees that materials recorded are for his/her use only, are not for distribution, and are the sole property of the College.